



Managing Conflict Through Communication Plus MySearchLab with eText -- Access Card Package (5th Edition)

By Dudley D. Cahn, Ruth Anna Abigail

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Upon completing this book, readers will be able to:

- *Exercise positive conflict management and resolution skills*
- *Understand why communication is essential to interpersonal relationships*
- *Question the thoughts, feelings, and behaviors about conflict they have experienced in the past*

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