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By Andrew J. DuBrin

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Accomplished author and national speaker, Andrew DuBrin brings his expertise of Human Relations and Business Psychology to this exciting tenth edition. Focusing on today's work environment, the book takes a two-pronged approach that improves interpersonal skills by first presenting basic concepts and then by featuring a heavy component of skill development and self-assessment. **KEY FEATURES:** This edition features a new chapter on self-esteem, current research on emotional and social intelligence and fresh cases, exercises and skill builders that prepare students for today's business environment.

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