

# The Quest for Responsibility: Accountability and Citizenship in Complex Organisations (Theories of Institutional Design)

By Mark Bovens



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The modern world is dominated by complex organizations. In this book Mark Bovens analyzes the questions associated with the search for responsibility within such organizations. In organizations with many people contributing in many different ways, how can we determine who is accountable for organizational behavior? How do we define responsible behavior within organizations? Can different notions of responsibility prevent abuses? His analysis is multidisciplinary, combining law, social science, ethics, and organizational design, and provides a number of suggestions for institutional reform.



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# The Quest for Responsibility: Accountability and Citizenship in Complex Organisations (Theories of Institutional Design) By Mark Bovens Bibliography

• Sales Rank: #3287751 in Books

• Brand: Brand: Cambridge University Press

Published on: 1998-03-13Original language: English

• Number of items: 1

• Dimensions: 8.98" h x .59" w x 5.98" l, .97 pounds

• Binding: Paperback

• 268 pages

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#### Review

"...The Quest for Responsibility is thought provoking and demands careful reading. It may well serve as a springboard for organization theorists to develop research propositions." Marcia P. Miceli, Administrative Science Quarterly

Language Notes

Text: English (translation) Original Language: Dutch

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